



**Notice of a public meeting of  
Communities and Environment Policy and Scrutiny Committee**

**To:** Councillors Gunnell (Chair), Richardson (Vice-Chair),  
Dew, Funnell, Hunter, Kramm and Mason

**Date:** Wednesday, 21 September 2016

**Time:** 5.30 pm

**Venue:** The King Richard III Room (GO49) - West Offices

**AGENDA**

**1. Declarations of Interest**

At this point in the meeting, Members are asked to declare:

- any personal interests not included on the Register of Interests
- any prejudicial interests or
- any disclosable pecuniary interests

which they may have in respect of business on this agenda.

**2. Minutes** (Pages 1 - 14)

To approve and sign the minutes of the Communities and Environment Policy and Scrutiny Committee held on 29 June 2016 and 18 July 2016.

**3. Public Participation**

At this point in the meeting, members of the public who have registered their wish to speak regarding an item on the agenda or an issue within the Committee's remit can do so. The deadline for registering is **Tuesday 20 September 2016 at 5.00pm.**

**Filming, Recording or Webcasting Meetings**

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- 4. Presentation on Allerton Park Waste Recovery Treatment Centre**  
The Committee will receive a presentation on the ongoing development of the Waste Recovery Treatment Centre at Allerton Park, provided by Ian Fielding from North Yorkshire County Council.
- 5. 2016/17 Finance and Performance Monitor 1 Report** (Pages 15 - 26)  
This report provides details of the 2016/17 forecast outturn position for both finance and performance across services within City & Environmental Services and Communities and Neighbourhoods.
- 6. City of York Flood Action Plan** (Pages 27 - 34)  
This report outlines the progress so far and the process that the Environment Agency (EA) are working to, feedback from Committee Members is requested on the approach.
- 7. Work Plan 2016/17** (Pages 35 - 36)  
Members are asked to consider the Committee's workplan for the municipal year 2016/17.
- 8. Urgent Business**  
Any other business which the Chair considers urgent under the Local Government Act 1972.

Democracy Officers:

Name: Louise Cook/Catherine Clarke (job-share)

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(When emailing please send to both email addresses)

For more information about any of the following please contact the Democracy Officers responsible for servicing this meeting

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports

Contact details are set out above

**This information can be provided in your own language.**

我們也用您們的語言提供這個信息 (Cantonese)

এই তথ্য আপনার নিজের ভাষায় দেয়া যেতে পারে। (Bengali)

Ta informacja może być dostarczona w twoim własnym języku. (Polish)

Bu bilgiyi kendi dilinizde almanız mümkündür. (Turkish)

یہ معلومات آپ کی اپنی زبان (بولی) میں بھی مہیا کی جاسکتی ہیں۔ (Urdu)

 (01904) 551550

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City of York Council

Committee Minutes

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Meeting	Communities and Environment Policy and Scrutiny Committee
Date	29 June 2016
Present	Councillors Gunnell (Chair), Richardson (Vice-Chair), Kramm, Funnell and Hunter
Apologies	Councillors Mason and Dew

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### 1. **Declarations of Interest**

At this point in the meeting, Members were asked to declare any personal, prejudicial or disclosable pecuniary interests that they might have had in the business on the agenda.

Councillor Funnell declared a personal interest in the remit of the committee in that she was a member of the charity of St Nicks and was once its Chair.

No other interests were declared.

### 2. **Minutes**

Resolved: That the minutes of the last meeting of the Communities and Environment Policy and Scrutiny Committee held on 17 May 2016 be approved and then signed by the Chair as a correct record.

### 3. **Public Participation**

It was reported that there had been no registrations to speak under the Council's Public Participation Scheme.

### 4. **Attendance of Executive Member for Environment**

The Executive Member for Environment attended the meeting to give an update on various areas within his portfolio.

His report was uploaded to the agenda, which was subsequently republished following the meeting.

He highlighted the following points from his report;

### Flooding and Flood Defences

- Although the Council had been given DEFRA funding for flood defence works, £37 million of the £45 million was flood grant in aid. This meant that the Council had to fund some of the flooding and flood defence works out of its own budget.

### Resilience and Surface Water Drainage

- Sandbags were only 40% useful as a drainage tool.
- Resilience grants were available for residential properties, but they were also available through Make it York for businesses. This was not well known and should be promoted.

Questions from Members to the Executive Member included;

- What were the priority and actions for the Green Jobs Task Force? Was there a time frame for a network feasibility study?
- When studying the effects of Air Quality on the city, would Officers concentrate on the Public Health aspects?

The Executive Member felt that the future of the Green Jobs Task Force was uncertain as most of its funding came from the European Union. Following questions about recycling and litter collection, the Executive Member informed the Committee that further information would be circulated to Ward Members about procurement of new recycling vehicles. It was also noted that he would give an update to the Committee on Air Quality in September.

The Chair thanked the Executive Member on behalf of the Committee for the update.

Resolved: That the update be noted.

Reason: So that the Committee are kept aware of the Executive Members priorities and challenges in his portfolio area.

## 5. **Report on Riverside Safety**

Members received a Powerpoint presentation which informed them of steps taken following a review of waterside safety.

Officers informed the Committee that the ROSPA (Royal Society for the Prevention of Accidents) commissioned review, had highlighted a number of valuable elements. These were;

- Minimum safety standards
- Minor works- the ladders and chains alongside the watersides had not been inspected regularly.
- Lifebuoys- a complaint had been received about the length of a rope, when used in a rescue. These were now inspected on a weekly basis. Ropes were to be 1.25 metres long.
- Ladders alongside the waterside would be painted a fluorescent lemon colour

Members questioned why there had been a higher level of incidents in the rivers than in previous years. It was felt that although alcohol consumption had a part to play it was not the main cause, as a number of deaths had been associated with mental health issues. They added that the numbers may have increased over a longer period of time prior to the formation of ROSPA and the collation of the number of incidents.

It was felt that regular maintenance of the city's riverbanks was needed, which would be challenging. However it was hoped that University campaigns to discourage students from over drinking might also help to reduce the number of incidents.

Resolved: That the presentation be noted.

Reason: So that Members are kept informed of steps taken in regards to waterside safety in the city.

## 6. **Commissioning Through Ward Budgets: Introductory Report**

Members received a report which asked them whether they wished to conduct a scrutiny review of commissioning at ward level.

A full discussion of the report took place and the following points were raised;

- There needed to be a tracking process for proposed schemes
- A demarcation was needed between the roles of the Councillor and roles of Officers
- There were local organisations who were missing out on the chance to apply for grants as they were not aware of the procedures to do so.

Members agreed to conduct a review and to form a Task Group to undertake the review.

Resolved: (i) That a scrutiny review be undertaken on commissioning through ward budgets.

(ii) That a Task Group be formed to undertake this review with a membership of:

- Councillor Funnell
- Councillor Hunter
- Councillor Richardson

Reason: To ensure compliance with scrutiny procedures and protocols.

## **7. Work Plan 2016/17**

Members reviewed their current year's work plan and received a scrutiny topic proposal on volunteers & local community/environmental projects.

If the Committee wished to proceed with the proposed topic, the Scrutiny Officer suggested that the Committee could focus on how to encourage more volunteers, their training requirements and how to retain them.

It was also suggested that if the review was taken forward York CVS could be invited to participate and consideration could be given to the procurement of service level agreements for volunteers from organisations in the city.



It was agreed to proceed with the review once the new 'Commissioning through ward budgets' review was completed.

Resolved: That the Committee's draft work plan for the municipal year 2016/17 be noted.

Reason: To ensure that the committee has a planned programme of work in place.

Councillor Gunnell, Chair

[The meeting started at 5.35 pm and finished at 7.15 pm].

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Meeting	Communities and Environment Policy and Scrutiny Committee
Date	18 July 2016
Present	Councillors Gunnell (Chair), Richardson (Vice-Chair), Funnell, Hunter, Kramm and Mason
In attendance	Councillor Carr
Apologies	Councillor Dew

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## **8. Declarations of Interest**

Members were asked to declare any personal interests not included on the Register of Interests, or any prejudicial or disclosable pecuniary interests that they might have in respect of the business on the agenda. No additional interests were declared.

## **9. Public Participation**

It was reported that there had been no registrations to speak at the meeting under the Council's Public Participation Scheme.

## **10. Attendance of Executive Member for Housing and Safer Neighbourhoods**

The Executive Member for Housing and Safer Neighbourhoods was in attendance to outline the priorities and challenges in his portfolio.

Referring to the priorities that had been set for the previous year, the Executive Member stated that there had been a major commitment to the Community Safety Unit and multi-agency working. He drew attention to Operation Erase and the work that was taking place to reduce the level of alcohol related behaviour.

The Executive Member stated that his priorities for the current year included the development of the joint community safety

approach, as this was working very effectively. He was seeking to encourage joint working across all directorates and to develop stronger links between the Safer York Partnership and the Business Improvement District. The Executive Member stated that budgetary pressures would continue to present specific challenges. He also drew Members' attention to issues in respect of Hate Crime, the national terrorist threat, the escalation of cyber crime and online radicalisation. He stated that there was also ongoing work in respect of tackling anti-social behaviour, although incidents of this type of behaviour in York were less than in other cities.

The Executive Member also drew the committee's attention to the work that was taking place in respect of house building and tackling homelessness. He gave details of the number of homelessness interventions that had taken place. The Executive Member stated that there had been a slight increase in the number of rough sleepers but that beds were available for them and the issue was in respect of engagement.

Members questioned the Executive Member and the representative of North Yorkshire Police on the following issues:

- Residents and Tenants Associations
- The figures for core policing in the city centre
- The neighbourhood team arrangements
- The plans that were in place in the event of a terrorism attack or major incident, including the staffing resources and the emergency planning arrangements that were in place.

Members were informed of the launch by the Police of Community Messaging. This was a national initiative and Members' support was sought in encouraging residents to sign-up.

The Executive Member was thanked for his attendance at the meeting.

Resolved: That the report of the Executive Member for Housing and Safer Neighbourhoods be noted.

Reason: To ensure that the committee is kept updated on the priorities and challenges of those parts of the Executive Member's portfolio which fall within the committee's remit.

**11. 2015/16 Finance and Performance Outturn Report**

Members gave consideration to a report which detailed the 2015/16 outturn position for both finance and performance across services within City and Environmental Services and Communities and Neighbourhoods.

Members commented on the underspend by ward committees. Officers stated that the process for ward committee expenditure was working well but that it had taken time to become embedded.

Officers were asked about the indirect costs of the flooding. They stated that it was not possible to give a tangible figure in respect of the reduction in the number of visitors to the city during the period of the flooding although comparisons could be made with previous years.

Resolved: That the report be noted.

Reason: To ensure that the committee is kept updated on the latest finance and performance position.

**12. Safer York Partnership Bi-Annual Performance Report**

Members considered a report which provided an overview of the data contained within the Safer York Partnership bi-annual performance report.

Members questioned the representatives from the Safer York Partnership and North Yorkshire Police on the following issues:

Anti-Social behaviour

Officers stated that initiatives such as Operation Erase were working well and were having a positive impact in reducing levels of anti-social behaviour. The co-operation between train companies, licensees, the Police and other agencies was also working very well in tackling the particular issues that were occurring on Saturdays. Members agreed that it would be useful for an update on Operation Erase to be given at their meeting in November.

### Cycle Theft and Cycling Offences

Members asked if the lack of secure cycle storage in the city centre was a factor in cycle theft. Officers confirmed that cycle theft continued to be a priority and was an ongoing issue. There had been a recent increase in the number of incidents but strategies such as promoting the marking of property were ongoing. In response to questions from Members, officers gave details of the action that was taken in respect of cyclists who breached regulations, for example by cycling on the pavement.

### Street Begging

Officers were asked about the situation in respect of street begging. They stated that this was a cyclical problem and they outlined the approach that was taken, including involving support service providers as appropriate. Officers outlined some of the challenges regarding enforcement to tackle this issue. It was noted that there had been an increase in the number of rough sleepers in the city but that this was not always associated with homelessness and that there were other contributory factors.

### Hate Crime

At the request of Members, details were given of the number of hate crime and hate incidents that had been recorded. Officers stated that, in line with the national trend, there had been a slight increase in June 2016 although this had not continued. Members commented on the need to take seriously the issue of hate crime. It was suggested that education programmes in school were crucial in tackling this issue. Officers stated that the Hate Crime Strategy and the Community Safety Strategy were due to be refreshed and it was suggested that it may be useful for the committee to be involved in this process. Although both documents were due to run until March 2017, it had been agreed that because of the change in delivery, the reviews would take place before this. Members requested that a copy of the current Hate Crime Strategy be circulated to the committee.

### Drug related Crime

Officers were asked if statistical information could be provided in respect of drug related crime. Members were informed that

although a significant amount of crime was committed by drug users, it was difficult to define a crime as being drug related unless the offender stated that they had committed the crime to support a drug habit. Further consideration would be given as to the data that could be provided to the committee regarding this issue.

Resolved: That the report be noted.

Reason: To ensure that the committee is kept updated on crime levels in the city.

### **13. Attendance of North Yorkshire Police**

Deputy Commander Charlotte Bloxham from North Yorkshire Police had been invited to attend the meeting. She was thanked for her attendance at the meeting and for the contribution that she had made to agenda items 5 and 6. Members requested that Deputy Commander Bloxham be invited to attend future meetings at which the Safer York Partnership Performance Reports were presented.

### **14. Draft Alcohol Strategy 2016-2021: Public Consultation**

Members considered a report which presented a draft city-wide alcohol strategy (Annex A to the report) which was currently out for public consultation. Members were asked to consider the strategy and to contribute to the consultation process. Members noted that the strategy had been developed at the request of the Health and Wellbeing Board and it was due to be given further consideration by the Board at their meeting in September.

Members requested that they receive a list of the consultees for the draft strategy and the organisations that were involved in the drafting of the document.<sup>1</sup>

It was agreed that Members would forward any comments on the draft Alcohol Strategy to the Scrutiny Officer who would collate these on behalf of the committee.

Resolved: (i) That the draft Alcohol Strategy be noted.

(ii) That Members' comments be forwarded to the

Scrutiny Officer by 31 July 2016.

Reason: To ensure that the engagement and consultation process takes into account the views of Members of the Communities and Environment Policy and Scrutiny Committee.

Action Required

1. Obtain information requested

MC

**15. Housing Registrations Scrutiny Review - Draft Final Report**

Members gave consideration to a report presenting the findings and recommendations from the Housing Allocations Scrutiny Review and which asked Members to endorse the recommendations so that they could be fed into the ongoing Allocations Service Development officer review. This final report would subsequently be included as an annex to the officer review report due to be presented to the Executive Member for Housing and Safer Neighbourhoods in August 2016.

Members' attention was drawn to recommendation (v). Officers outlined some of the factors that would need to be taken into account if a mixed approach to allocations was to be implemented.

The members of the Task Group were thanked for their work on the review. Thanks were also expressed to the housing officers for their time and support during the review.

Resolved: That the Task Group's recommendations, as detailed in paragraphs 57 to 60 of the report, be endorsed.

Reason: To inform the ongoing Allocations Service Development Officer Review and to conclude the scrutiny review in line with scrutiny procedures and protocols.

**16. Housing and Planning Act 2016**

Members considered a report which provided an update on the legislative changes arising from the introduction of the Housing



and Planning Act 2016, as they related to the housing service and to consider the impact on tenants.

Officers drew Members' attention to Part 4 of the Act, including the issues in respect of "higher value" housing stock.

Resolved: That the report be noted.

Reason: To ensure that the Committee is aware of the legislative changes and the impact on tenants.

**17. Work Plan 2016/17**

Members gave consideration to the committee's work plan for 2016/17.

Members requested that the committee receive statistical data on drug related crime within the city as part of future Safer York Partnership biannual updates.

Resolved: That the work plan be approved subject to the following additions:

- Draft Community Safety Plan (September meeting)
- Refresh of the Hate Crime Strategy
- Update on Operation Erase (November meeting)

Reason: To ensure that the committee has a planned programme of work in place.

Councillor Gunnell, Chair

[The meeting started at 5.30 pm and finished at 7.45 pm].

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Communities and Environment Policy and  
Scrutiny Committee

21 September 2016

Report of the Director of City & Environmental Services and the  
Director for Communities and Neighbourhoods.

## 2016/17 Finance and Performance Monitor 1 Report

### Summary

1. This report provides details of the 2016/17 forecast outturn position for both finance and performance across services within City & Environmental Services and Communities and Neighbourhoods.

### Analysis

#### Finance – General Fund

2. The services that relate to the Communities and Environment Policy and Scrutiny Committee cross two directorates (City and Environmental Services and Communities and Neighbourhoods). Service Plan variations which relate to services within this scrutiny are shown below:

	Budget £'000	Outturn £'000	Variance £'000
<b>City &amp; Environmental Services</b>			
Waste	8,860	9,086	+226
<b>Communities and Neighbourhoods</b>			
Housing General Fund	1,808	1,770	-38
Public Protection	-982	-982	0
Community Safety	668	654	-14
Smarter York	2,105	2,105	0
Community Centres	71	71	0
Communities and Equalities	1,285	1,285	0

Note: '+' indicates an increase in expenditure or shortfall in income  
 '-' indicates a reduction in expenditure or increase in income

3. Details of the main variations by service plan are detailed in the following paragraphs.

Waste (+£226k)

4. In waste collection the main variations, totalling £300k, are additional staffing and transport costs. These are cost pressures that remain from 2015/16 and require action through round reviews/vehicles to bring the costs back within budget. A review is currently being undertaken. There are shortfalls in income at HWRCs from trade waste/customer charges (£170k) and from green waste subscriptions (£57k). There are forecast underspends on waste PPP procurement costs (£100k), savings from the Teckal changes (£80k) and increased income from sale of recyclates (£100k) and the sale of landfill gas (£60k).

Housing General Fund (-£38k)

5. There is a forecast underspend of £50k within Housing due to additional income from managing Housing Association properties (£29k) and underspends on staffing and other overheads (£53k). These underspends are offset by additional legal costs of £32k.

Finance – Housing Revenue Account (HRA)

6. The Housing Revenue Account is budgeted to make an in year surplus of £2.9m. A review of the budgets in the area shows that, overall, a small overspend of £237k is forecast.
7. Repairs and maintenance is forecast to overspend by £500k. There has been an initial increase in the productivity of the workforce following the introduction of mobile working and improvements in management controls. The service anticipates being able to use this increased capacity to pick up some of the work currently allocated to subcontractors. This reduction in subcontractor expenditure has yet to come through, the service remains confident that reductions will be made but that the full year saving will not be achieved in this financial year. A range of smaller underspends make up the overall variation.

**Performance**

8. In Q1 there was an increase in missed bin collections to 56.4 per 100,000 (35.1 for the same period last year) however 79.6% of

these were rectified in target time compared to 58.1% in the same period last year.

9. The average void period for Council houses was 2.9 weeks in Q1. This compares to 3.5 weeks at the same point last year. From April tenancies have been recorded as starting on any day of the week (previously it was just on Mondays). This means that recorded void periods will be more accurate and truly reflect the exact number of days a property is empty. There were 172 void Council house properties during the first quarter of the year. This is slightly down from same period last year when there was 188 empty properties.
10. The rent arrears at the end of Q1 for current tenants (D1) were £608,706. This figure should be viewed in the context of rents moving from a 48 week charging pattern in 2015/16 (4 rent free weeks per year) to a 52 week rent pattern for 2016/17. This, together with a 1% rent decrease, means that any rent arrears should be less than a comparable deficit last year. For former tenants (D1) the rent arrears at the end of Q1 were £301,738. This is a 1% increase from the last quarter in 2015/16 when the rent arrears were £298,726.
11. The number of households being accepted as homeless in Q1 has increased by 12 to 28 from the previous quarter. The number of households with children being accepted has also increased by 3 to 12. The number of families in temporary accommodation has decreased to 27 (from 30) which is within the target figure. However, the number of children in temporary accommodation has seen a slight increase from the previous quarter to 48 (from 46).
12. Year end data for 2015/16 showed there was an 11% increase in total crime compared to the previous year and levels had reverted back to those of 2012/13. During Q1 there were a reported 2,880 crimes for the York region, this is slightly lower than the same period during 2015/16 when 2,986 crimes were reported. Q1 figures for Violent Crime, Criminal Damage and Shoplifting are in line with those reported during Q1 of 2015/16.
13. During Q1 there were 379 alcohol related ASB incidents, a significant reduction on the 534 reported during the same period in 2015/16. Since the ASB Hub started collecting data in February 2015, there have been 1,833 new cases recorded. Between April 2016 and June 2016, 244 new cases of anti-social behaviour were

recorded – 31% are “nuisance”, 9% “personal”, 22% “environmental” and 38% categorised as “other”.

14. Year end data for 2015/16 reported a 4% increase in the number of incidents of Domestic Violence, with a total of 2,858 incidents (2,745 in 14/15). During Q1 there were 746 incidents of Domestic Violence reported which was in line with the same period during 2015/16 when 751 incidents were reported. There has not been a domestic violence murder recorded in York since 2008/09.
15. The Housing Service is currently considering how it can best deliver its responsibilities as a landlord in a changing environment. Work has started to bring forward ideas from staff that can improve front line services in the context of budget pressures looking in particular at generic local area team based working, earlier interventions and the better use of IT.
16. A scorecard is attached as an annex which presents a detailed update of the key performance indicators for services within this scrutiny committee.

### **Implications**

17. There are no financial, human resources, equalities, legal, crime & disorder, information technology, property or other implications associated with this report.

### **Risk Management**

18. The report provides members with updates on finance and service performance and therefore there are no significant risks in the content of the report.

### **Recommendations**

19. As this report is for information only, Members are asked to note the update.

Reason: To update the scrutiny committee of the latest finance and performance position.

**Author:**

**Patrick Looker**

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**Chief Officers responsible for the report:**

Neil Ferris

Director of City and Environmental Services

Sally Burns

Director of Communities and  
Neighbourhoods

**Report  
Approved**



**12 September 2016**

**Annexes**

Annex 1 – Performance Scorecard

**Abbreviations**

ASB – Anti Social Behaviour

HRA – Housing Revenue Account

HWRCs – Household Waste Recycling Centre

Q1 – Quarter 1

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			Previous Years			2016/2017					Polarity	DoT	
		Collection Frequency	2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
Crime and Anti-social Behaviour	<u>CSP01</u>	All Crime	Monthly	11380	10807	12015	2880	-	-	-	-	Up is Bad	Neutral
	<u>CSP03</u>	Domestic burglary (incl. attempts)	Monthly	560	446	448	98	-	-	-	-	Up is Bad	Neutral
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	7	7	6	6	-	-	-	-		
	<u>CSP11</u>	Theft or unauthorised taking of a cycle	Monthly	1010	782	1066	281	-	-	-	-	Up is Bad	Bad
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	15	15	15	15	-	-	-	-		
	<u>CSP12</u>	Criminal damage (excl. 59)	Monthly	1632	1389	1612	401	-	-	-	-	Up is Bad	Neutral
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	9	6	10	11	-	-	-	-		
	<u>CSP15</u>	Overall Violence (Violence Against Person Def.)	Monthly	1938	2130	2513	567	-	-	-	-	Up is Bad	Bad
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	6	6	6	4	-	-	-	-		
	<u>CSP24</u>	Number of Alcohol related ASB incidents	Quarterly	2347	1852	1749	379	-	-	-	-	Up is Bad	Good
<u>CSP28</u>	Number of Incidents of ASB within the city centre ARZ	Quarterly	2301	2576	2305	619	-	-	-	-	Up is Bad	Neutral	
<u>CSP51</u>	Number of Reports of Domestic Abuse Incidents reported to NYP	Monthly	2823	2745	2858	791	-	-	-	-	Up is Bad	Bad	
<u>CSP23</u>	Hate Crimes or Incidents as Recorded by NYP	Monthly	98	108	141	37	-	-	-	-	Up is Bad	Bad	
	IQUANTA Family Grouping (Rank out of 15)	Quarterly	4	3	5	4	-	-	-	-			
Youth Offending	<u>PHOF23</u>	First time entrants to the youth justice system (per 100,000 population aged 10-17)	Annual	432.43	413.64	-	-	-	-	-	-	Up is Bad	Good
		Benchmark - National Data	Annual	447.81	409.06	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	465.26	473.02	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	7	7	-	-	-	-	-	-		
Earnings	<u>CJGE170</u>	Housing affordability (house prices to earnings ratio)	Quarterly	6.80	7.66	-	-	-	-	-	-	Up is Bad	Bad
		Benchmark - National Data	Quarterly	6.20	6.51	-	-	-	-	-	-		
		Benchmark - Regional Data	Quarterly	4.22	4.26	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Quarterly	15	15	-	-	-	-	-	-		
Home	<u>HOU259</u>	Households accepted as being homeless and in priority need - Relationship Breakdown Violent - (YTD)	Quarterly	16	17	17	6	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Quarterly	6,130	6,530	6570	-	-	-	-	-		
		Households accepted as being homeless and in priority need - Relationship Breakdown Violent	Quarterly	16	17	17	6	-	-	-	-	Up is Bad	Neutral
		Households accepted as being homeless and in priority need - % Relationship Breakdown Violent - (YTD)	Quarterly	14.70%	16.50%	18.70%	21.4%	-	-	-	-	Neutral	Neutral

			Previous Years			2016/2017					Polarity	DoT		
			2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target				
Homelessness	<u>HOU268</u>	Benchmark - National Data	Quarterly	11.73%	12.27%	11.40%	-	-	-	-	-			
		Households accepted as being homeless and in priority need - % Relationship Breakdown Violent	Quarterly	14.70%	16.50%	18.70%	21.4%	-	-	-	-	-	Neutral	Neutral
	<u>HOU281</u>	Households accepted as being homeless and in priority need - % Domestic Violence - (YTD)	Quarterly	3.70%	9.40%	12.50%	14.3%	-	-	-	-	-	Neutral	Neutral
		Benchmark - National Data	Quarterly	2.83%	2.82%	2.41%	-	-	-	-	-	-		
		Households accepted as being homeless and in priority need - Domestic Violence	Quarterly	4	3	2	4	-	-	-	-	-	Neutral	Neutral
Housing	<u>HOU107</u>	Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot)	Quarterly	2306	1545	-	-	-	-	-	-	Up is Bad	Good	
	<u>CAN061</u>	Number of new affordable homes delivered in York	Quarterly	50	136	109	24	-	-	-	-	Up is Good	Neutral	
	<u>CAN200</u>	Number of council homes let by direct exchange - (YTD)	Monthly	247	153	138	35	-	-	-	-	Up is Good	Bad	
	<u>CJGE178</u>	Private rents (Average) - All (£)	Annual	738	841	840	-	-	-	-	-	Up is Bad	Neutral	
		Benchmark - National Data	Annual	720	788	-	-	-	-	-	-			
		Benchmark - Regional Data	Annual	535	557	-	-	-	-	-	-			
		Regional Rank (Rank out of 15)	Annual	14	15	-	-	-	-	-	-			
	<u>HOU210</u>	Bring empty private sector properties back into use	Annual	103	106	60	-	-	-	-	-	Up is Good	Neutral	
	<u>HOU108</u>	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	1.32%	1.62%	1.62%	1.88%	-	-	-	-	Up is Bad	Neutral	
	<u>HOU109</u>	% of rent collected (including current arrears brought forward) - (Snapshot)	Quarterly	98.04%	97.84%	97.62%	92.48%	-	-	-	-	Up is Good	Bad	
	<u>HOU215</u>	Rent lost through voids - (Snapshot)	Quarterly	0.69%	0.75%	0.78%	0.20%	-	-	-	-	Up is Bad	Neutral	
	<u>HOU245</u>	Average number of days to re-let empty properties (overall) - (YTD)	Monthly	21.49	25.62	20.7	20.4	-	-	-	-	Up is Bad	Good	
Building Works	<u>BW05</u>	Gas safety – % of properties having valid Gas Safe registered gas certificates - (Snapshot)	Monthly	98.79%	99.71%	99.65%	99.92%	-	-	-	-	Up is Good	Neutral	
	<u>BW19</u>	% of Urgent Repairs completed within Government Timescales	Monthly	97.70%	94.73%	96.21%	95.81%	-	-	-	-	Up is Good	Neutral	
	<u>BW20</u>	% of Urgent Gas Repairs completed within Government Timescales	Monthly	96.17%	89.71%	95.52%	98.38%	-	-	-	-	Up is Good	Good	

			Previous Years			2016/2017					Polarity	DoT	
		Collection Frequency	2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
Public Protection	PP01	% of businesses reporting that contact with officers was helpful	Annual	97.27%	97.28%	98%	-	-	-	-	-	Up is Good	Good
	PP02	% of businesses reporting that they were treated fairly	Annual	99.09%	98.56%	95.50%	-	-	-	-	-	Up is Good	Bad
	PP03	% of businesses reporting that the information provided was useful	Annual	97.27%	98.14%	98.10%	-	-	-	-	-	Up is Good	Neutral
	PP04	% of customers who were satisfied with the action taken to resolve their complaint	Quarterly	97.27%	95.57%	79.10%	88.50%	-	-	-	-	Up is Good	Neutral
	PP06	% of food premises that are classified as broadly compliant	Quarterly	93%	93%	94%	94%	-	-	-	-	Up is Good	Neutral
	PP07	% of businesses that were compliant with legislation concerning the illegal use and sale of alcohol and tobacco	Annual	75%	100%	63.20%	-	-	-	-	-	Up is Good	Neutral
	PP08	% of births registered within 42 days	Monthly	99%	98%	98%	96%	-	-	-	-	Up is Good	Neutral
		Benchmark - National Data	Monthly	-	-	97%	96%	-	-	-	-		
		Benchmark - Regional Data	Monthly	-	-	98%	98%	-	-	-	-		
	PP09	% of still births registered within 42 days	Monthly	100%	100%	100%	100%	-	-	-	-	Up is Good	Neutral
		Benchmark - National Data	Monthly	-	-	99%	99%	-	-	-	-		
Benchmark - Regional Data		Monthly	-	-	99%	100%	-	-	-	-			
PP10	% of deaths registered within 5 days	Monthly	93%	93%	90%	77%	-	-	-	-	Up is Good	Bad	
	Benchmark - National Data	Monthly	-	-	76%	76%	-	-	-	-			
	Benchmark - Regional Data	Monthly	-	-	85%	86%	-	-	-	-			
PP11	% certificate applications dealt with within 5 days of receipt	Monthly	100%	100%	-	100%	-	-	-	-	Up is Good	Neutral	
Public Realm	CSPEC1	Calls for Service - Flytipping - Rubbish	Monthly	1841	1358	1711	368	-	-	-	-	Up is Bad	Neutral
	CSPEC2	Calls for Service - Litter	Discontinued	NC	NC	NC	-	-	-	-	-	Up is Bad	Neutral
	CSPEC4	Calls for Service - Vegetation (includes weeds and overgrown hedges)	Monthly	1126	931	1113	428	-	-	-	-	Up is Bad	Bad
	CSPEC5	Calls for Service - Cleansing (includes dog fouling, litter and all other cleansing cases)	Monthly	2225	1729	1834	496	-	-	-	-	Up is Bad	Bad
	CSPEC6	Calls for Service - Graffiti	Monthly	178	158	271	76	-	-	-	-	Up is Bad	Bad
	CSPMA7	CYC Mobile App - Grand Total	Monthly	428	373	289	36	-	-	-	-	Neutral	Neutral

			Previous Years			2016/2017					Polarity	DoT	
			2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
Waste	CES35	Residual household waste (kg per HH) - (YTD)	Quarterly	559kg	598.3kg	565kg	-	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	555kg	558kg	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	534kg	543kg	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	9	10	-	-	-	-	-	-		
	CES36	Household waste recycled / composted - (YTD)	Quarterly	43.63%	42.50%	43%	-	-	-	-	-	Up is Good	Neutral
		Benchmark - National Data	Annual	43.45%	43.70%	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	43.85%	43.60%	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	9	7	-	-	-	-	-	-		
	CES37	Municipal waste landfilled - (YTD)	Quarterly	55.83%	57.40%	56%	-	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	30.93%	24.50%	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	34.71%	30.00%	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	13	14	-	-	-	-	-	-		
	CES38	Total tonnes of municipal waste collected (household, commercial, prescribed and inert waste) - (YTD)	Quarterly	93,830	93,430	96,949	-	-	-	-	-	Neutral	Neutral
	CES39	Tonnes of Landfilled waste - Household (excluding liquid waste) - (YTD)	Quarterly	46,850	46,740	48,428	-	-	-	-	-	Up is Bad	Neutral
	CES40	Tonnes of Landfilled waste - Commercial collection rounds - (YTD)	Quarterly	5,620	5,630	5,009	-	-	-	-	-	Up is Bad	Neutral
CES41	Tonnes of Landfilled waste - Combined (excluding liquid waste)	Quarterly	52,470	52,370	54,384	-	-	-	-	-	Up is Bad	Neutral	
CES42	Cost of landfill tax - Household (excluding liquid waste) - (YTD)	Quarterly	£3,373,200	£3,739,200	£4,000,152	-	-	-	-	-	Up is Bad	Bad	
CES43	Cost of landfill tax - Commercial collection rounds - (YTD)	Quarterly	£404,640	£450,400	£413,743	-	-	-	-	-	Up is Bad	Neutral	
CES44	Cost of landfill tax - Combined (excluding liquid waste) - (YTD)	Quarterly	£3,777,840	£4,189,600	£4,992,118	-	-	-	-	-	Up is Bad	Bad	
CES45	% of properties offered 2 kerbside recycle collections - (YTD)	Quarterly	98.80%	99%	99%	-	-	-	-	-	Up is Good	Neutral	
Climate Change	OPC00	One Planet Council - All Resources - Total Cost (£)	Annual	-	5496059.00	-	-	-	-	-	-	Up is Bad	Neutral
		One Planet Council - Energy - Total Cost (£)	Annual	-	3694403.97	-	-	-	-	-	-	Up is Bad	Neutral
		One Planet Council - Water - Total Cost (£)	Annual	-	478733.31	-	-	-	-	-	-	Up is Bad	Neutral
		One Planet Council - Travel - Total Cost (£)	Annual	-	1166383.94	-	-	-	-	-	-	Up is Bad	Neutral
		One Planet Council - Waste - Total Cost (£)	Annual	-	156537.78	-	-	-	-	-	-	Up is Bad	Neutral



# Communities & Environment Policy & Scrutiny 2016/2017

No of Indicators = 58 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.  
 Produced by the Strategic Business Intelligence Hub August 2016

			Previous Years			2016/2017					Polarity	DoT	
			2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
Resident and Corporate Surveys	TAP29	% of panel who think that the council and partners are doing well at reducing air pollution	Quarterly	27.00% (BYS)	NC	NC	30.70%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral
		% of panel who think that the council and partners are not doing well at reducing air pollution	Quarterly	29.00% (BYS)	NC	NC	39.20%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Neutral
	TAP33	% of panel who think that the council and partners are doing well helping to reduce amount of household waste	Quarterly	48.00% (BYS)	NC	NC	51.70%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral
		% of panel who think that the council and partners are not doing well helping to reduce amount of household waste	Quarterly	37.00% (BYS)	NC	NC	41.10%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Neutral
	TAP34	% of panel who think that the council and partners are doing well helping to reduce carbon footprint	Quarterly	28.00% (BYS)	NC	NC	25.60%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral
		% of panel who think that the council and partners are not doing well helping to reduce carbon footprint	Quarterly	36.00% (BYS)	NC	NC	45.10%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Neutral
	TAP35	% of panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Quarterly	12.00% (BYS)	NC	NC	14.30%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral
		% of panel who think that the council and partners are not doing well encouraging the use of low emission vehicles	Quarterly	45.00% (BYS)	NC	NC	51.70%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Neutral

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Communities & Environment Policy & Scrutiny  
Committee

21 September 2016

Report of the Director of City & Environmental Services

## **City of York Flood Action Plan**

### **Summary**

1. Extreme rainfall in many parts of the region during November and December 2015 led to record river levels and flows through many parts of the region. Resultant flooding was widespread and many others suffered from the wider impacts of flooding during the Christmas holidays.
2. Government has made £45M of additional funding available to further reduce flood risks in the city and an action plan is currently being developed to identify how this funding will be spent.
3. Annex 1 outlines the progress so far and the process that the Environment Agency (EA) are working to, feedback from councillors is requested on the approach.

### **Recommendations**

4. Members are asked to:
  - Note the progress and process outlined in Annex 1 and the presentation.
  - Provide input and steer to aid the development of improved flood schemes across the city, and define and support the role of CYC within this process.

Reason: To improve the resilience of the city's flood defences and provide reduced flood risk to residents, businesses and visitors to the city.

### **Background**

5. 627 properties were flooded in the city as a result of the Boxing Day floods, levels on the river Ouse were the second highest on record and record flows on the River Foss were in excess of the design

capacity of the Foss Barrier, significant flooding occurred on the Foss for the first time since 1982.

6. In addition to funding directly allocated to the upgrade of the Foss Barrier Government has given an extra £45M to the EA to improve the level of flood protection across the city. Feasibility work is currently being carried out to investigate the potential works to improve existing or provide additional flood defences across all flood risk areas of the city. The EA will produce an action plan detailing how the additional funding will be spent. The EA will present this action plan before Government in October.
7. An assessment of additional long-term catchment-wide flood protection measures is being carried out in parallel with the action plan. The results of this assessment will be available in April 2017 and will identify additional opportunities across the wider catchment to reduce flood risk in the city and other communities on the river Ouse for the longer term.
8. The EA have produced an update report on all aspects of this work, this is provided at Annex 1.

### **Consultation**

9. Member's views and guidance on the content of this report, Annex 1 and the presentation provided are sought. Further public consultation will be carried out in response to the publication of the action plan in November. Public views were last sought at a range of events in May 2016.
10. Further consultation with councillors will be carried out in the spring of 2017 to steer the catchment-wide opportunities.

### **Options and Analysis**

11. The principal options open to the councillors are to comment on the work undertaken to date and the future work identified to date.

### **Council Plan**

12. Improved provision of flood defences supports a prosperous city for all through safer communities for residents, businesses and visitors, a wide range of consultation events will ensure this is in line with the needs and expectations of local communities.



### Implications

13. There are no, human resources, equalities, legal, crime & disorder, information technology, property or other implications associated with this report.

### Financial:

14. Funding is allocated directly to the EA, the £45M funding is available to be directed towards key flood risk projects in the city in the short term. The extent of required works will likely require wider funding and Defra funding bids will be developed. There are likely to be contribution requirements as part of this wider work. This will be developed further and consulted upon in Spring 2017.

### Contact Details

<b>Author:</b>	<b>Chief Officer responsible for the report:</b>			
Steve Wragg Flood Risk and Asset Manager Highways Tel. 01904 553401	Neil Ferris Director of City & Environmental Services			
	<b>Report Approved</b>	✓	<b>Date</b>	1.9.16
<b>Specialist Implications:</b> Jayne Close Principal Accountant				
<b>Wards Affected:</b>			<b>All</b>	✓

### Annex 1 Environment Agency Update Report

#### Abbreviations

CYC – City of York Council

Defra – Department for Environment, Food and Rural Affairs

EA – Environment Agency



## **Environment Agency Update Report - Communities & Environment Policy & Scrutiny Committee, 21 September 2016**

### **Background**

The floods in December 2015 affected the North of England flooding cities, towns and villages in Cumbria, Greater Manchester, Leeds and York amongst many others. In Yorkshire, many communities were devastated with over 7,000 properties flooded on the rivers Calder, Aire, Wharfe, Swale, Ure, Nidd, Ouse and Foss with record levels.

Following the severe floods the government announced additional funding to help flood affected areas. On 17 March 2016, Rory Stewart the then floods minister, announced an additional £115 million of extra funding across Yorkshire of which £45 million was targeted for the City of York. This is in addition to the £10 million already allocated for the upgrade of the Foss Barrier.

In his statement Rory Stewart said *'The focus for schemes funded by the additional capital spending will be those that help communities at highest risk and secure economic growth, particularly in areas that were affected in December'*.

### **Funding for York**

The £45m additional funding for York will be used within the 2015 Spending Review period on communities throughout York to upgrade raised defences and provide a consistent standard of protection for the City. This will better protect over 2,000 properties.

### **What is at risk?**

There are approximately 7200 properties at risk of flooding in York. These are a mixture of residential and businesses.

York has many flood defences including washlands, walls, gates and the Foss barrier pumping station and gate. When constructed during the 1980s and 1990s the target standard of these defences was 1 in 100 years. Recent modelling has shown that this is now in general around 1 in 75 years with some locations much lower than this. The recent flooding also identified areas that were vulnerable due to low spots and gaps in the defences. While we can undertake short term remedial actions to secure these areas we need longer term permanent defence improvement to secure the City for the next 100 years. The announcement of a further £45M funding for York means we can

upgrade defences in York restoring confidence to businesses and the public.

### **What have we done to date?**

Work on feasibility and scoping studies has started with work on the ground planned for 2018. Options include channel realignment, upstream storage, raising and building new earth embankments, raising and building new flood walls.

A comprehensive package of work will likely cover an area from Fulford to Clifton Ings combining a range of soft and hard engineering approaches to provide a 1:100 year (plus climate change) standard of protection to York.

We still need to develop outline plans for further work on the River Foss. We will be consulting with the communities on all the plans for York in November 2016.

### **Working with CYC**

In order to deliver these improvements to York we need to work in partnership with the City of York Council and other flood risk partners.

We aim to have a joint plan to deliver the necessary flood alleviation measures working closely with Internal Drainage Boards and other key partners around York.

To support this, we suggest co-locating a team dedicated to delivering the flood risk improvements in York. The team would include engineers, planners and other key personnel from CYC, the EA, designers and contractors.

### **The Foss Barrier and pumping station**

York's Foss Barrier has been fully operational since December 29 and has been used four times to protect York since the flooding in December. We are upgrading the Foss Barrier to make it more resilient and able to handle greater flows in the river Foss. Work started in early April and will be completed by December 2017.

### **Further work**

We will improve the flood warning service and incident response service in York and, in particular, the Foss Catchment over the next 12 months.

We are developing community based plans which will identify what options are available for flood risk reduction across the city.

We shared our initial thoughts for improving York's defences at a public exhibition on 20 and 21 May 2016.

We will be using this early public engagement to help develop our plans further. A more detailed plan for York will be developed by October 2016 and we will hold a second public exhibition and consultation on this in November 2016.

We are undertaking an assessment of additional, long-term catchment-wide flood protection measures in parallel with the action plan. The results of this assessment will be available in April 2017 and will identify additional opportunities across the wider catchment to reduce flood risk in the city and other communities on the river Ouse for the longer term.

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## Communities & Environment Policy & Scrutiny Committee – Workplan 2016/17

Dates	Work Programme
29 June 2016 @ 5:30pm	<ol style="list-style-type: none"> <li>1. Attendance of the Exec Mbr for Environment – Update on Priorities &amp; Challenges (confirmed)</li> <li>2. Report on Riverside Improvements (Dave Meigh)</li> <li>3. Scoping Report on Ward Funding &amp; Commissioning Review (Mary Bailey/Charlie Croft)</li> <li>4. Workplan 2016/17</li> </ol>
18 July 2016 @ 5:30pm	<ol style="list-style-type: none"> <li>1. Attendance of Exec Mbr for Housing &amp; Safer Neighbourhoods – Update on Priorities &amp; Challenges (Cllr Carr)</li> <li>2. CYC Year End Financial &amp; Performance Monitoring Report (Patrick Looker)</li> <li>3. SYP Bi-Annual Performance Report &amp; an Update on Drug Related Crime &amp; Disorder (Jane Mowat)</li> <li>4. Attendance of North Yorkshire Police (Deputy Commander Charlotte Bloxham - attendance confirmed)</li> <li>5. Consultation on Draft Alcohol Strategy (Nick Sinclair)</li> <li>6. Housing Allocations Policy Development Review Draft Final Report</li> <li>7. Update Report on the Housing &amp; Planning Bill (S Waddington)</li> <li>8. Workplan 2016/17</li> </ol>
21 Sept 2016 @ 5:30pm	<ol style="list-style-type: none"> <li>1. Presentation on Allerton Park Waste Recovery Treatment Centre (Ian Fielding NYCC) 30 mins</li> <li>2. CYC First Qtr Finance &amp; Performance Monitoring Report (Isobel Jones) 15 mins</li> <li>3. CYC Flood Defences Action Plan (Steve Wragg &amp; Environment Agency) 45 mins</li> <li>4. Workplan 2016/7</li> </ol>
16 Nov 2016 @ 5:30pm	<ol style="list-style-type: none"> <li>1. Attendance of North Yorks Fire &amp; Rescue Service</li> <li>2. Update on the work of AVANTE &amp; Operation Erase (Jane Mowat)</li> <li>3. Draft Hate Crime Strategy (Jane Mowat)</li> <li>4. Update on the work of the Substance Misuse Team (Leigh Bell / Sharon Stoltz)</li> <li>5. Workplan 2016/7</li> </ol>
25 Jan 2017 @ 5:30pm	<ol style="list-style-type: none"> <li>1. CYC Second Qtr Finance &amp; Performance Monitoring Report (Patrick Looker)</li> <li>2. Safer York Partnership Bi-Annual Performance Report (Jane Mowat)</li> <li>3. Safer York Partnership Update on Domestic Violence (Jane Mowat)</li> <li>4. Update on the Community Safety Unit &amp; Draft Community Safety Plan (Jane Mowat)</li> <li>5. Workplan 2016/7</li> </ol>

## Communities & Environment Policy & Scrutiny Committee – Workplan 2016/17

15 March 2017 @ 5:30pm	<ol style="list-style-type: none"><li>1. CYC Third Qtr Finance &amp; Performance Monitoring Report (Patrick Looker)</li><li>2. CYC Flood Defences Strategy Consultation (Steve Wragg)</li><li>3. Workplan 2016/7</li></ol>
17 May 2017 @ 5:30pm	<ol style="list-style-type: none"><li>1. Draft Workplan 2017/18</li></ol>